

# MOK THEOREM

## Returns & Exchange Form

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact Number: \_\_\_\_\_

Order Number: \_\_\_\_\_

R.A Number: \_\_\_\_\_

1 . Request your Return Authorisation Number (R.A Number) by emailing [hello@moktheorem.com.au](mailto:hello@moktheorem.com.au) within 30 days of receiving your order

2. Include in the email of your original Order Number, and which item(s) you would like to return / exchange

3. Once you return / exchange has been approved we will send you an email with your R.A Number

4. Please include this slip with the returned items and send to:

Mok Theorem Returns  
PO BOX 2023  
Hornsby Westfield NSW 1635  
AUSTRALIA

5. Once we we have received your return, we will notify you by email and process your store credit or exchange within 5 business working days.

Please Note: Return shipping must be sent via traceable method (we recommend registered post) to ensure safe and documented delivery. Mok Theorem take no responsibility for missing incoming deliveries.